

# 2020 Modern Council

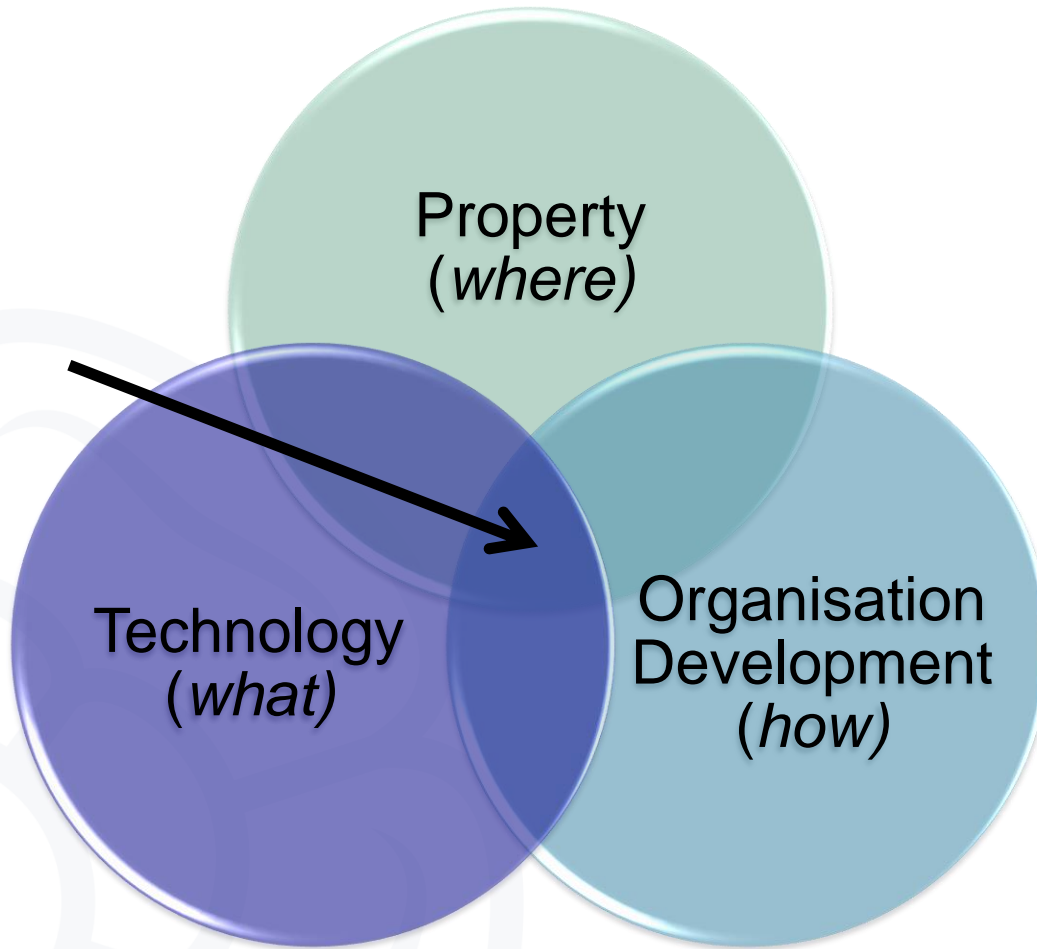




We will become a modern council which puts our customers at the heart of what we do. We will increase efficiency and productivity and reduce our carbon footprint by modernising the way we work so that we use technology smartly and reduce our office space requirements.

# 2020 Modern Council – The Programme

This is a collaborative programme and Together we create the environment for a modern council



# The Principles of a Modern Council



*We work at the most effective locations and times, responding to the needs of the customer, task, individual and team.*

*We are agile and responsive in our working practices and consider all opportunities to reduce office space and our carbon footprint.*

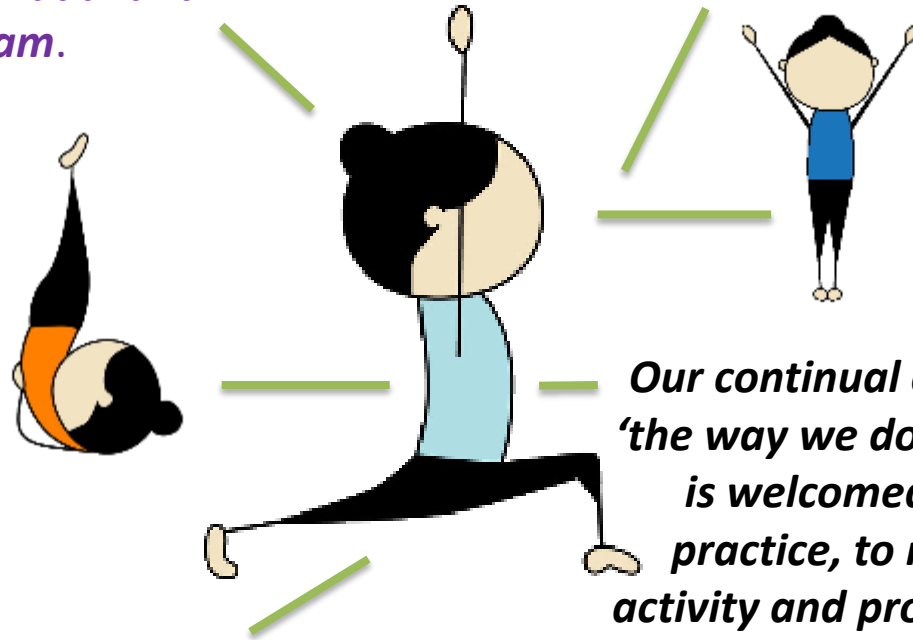


*We configure spaces to support collaborative and flexible working across the council.*

*Our technology supports and enables collaborative and flexible working in all locations.*



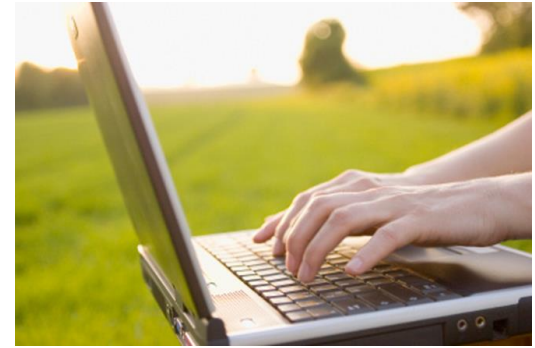
*We measure outcomes through our performance management.*



*Our continual challenge of 'the way we do things here' is welcomed as good practice, to make sure activity and process is fit for purpose*



# 2020 Workspaces

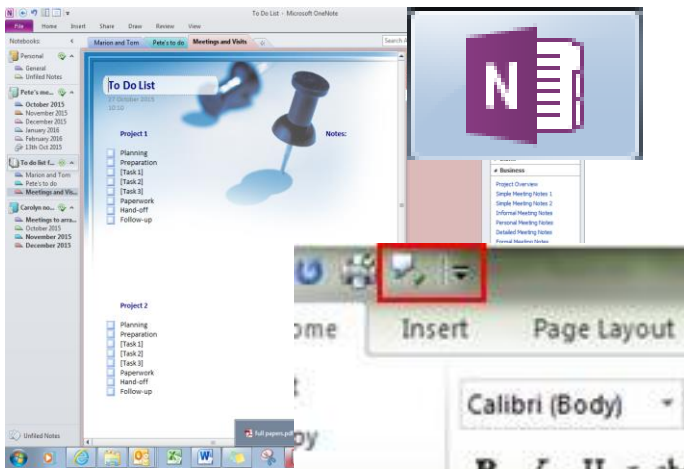
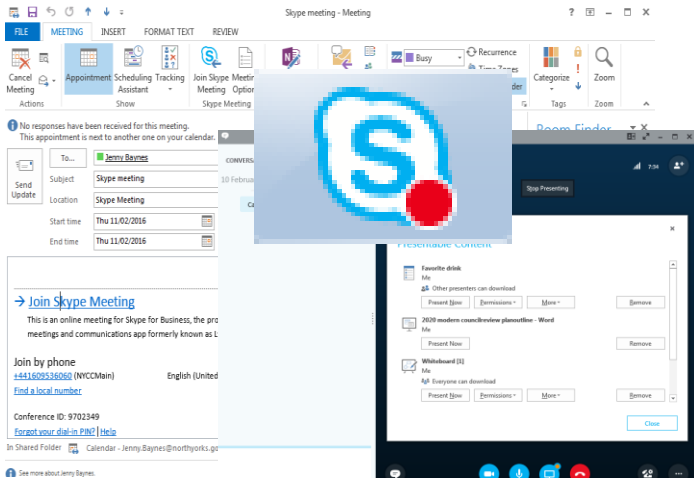


What does modern office space look like?

# Sample Technology Solutions



# Software Solutions







# Leadership and Culture



Behaviours of a modern Manager



Developing our culture



Skills development and sharing good practice

# The Pathway



# BENEFITS

Reduce paper consumption

Reduce time travelling

Reduce mileage costs

Reduce carbon footprint

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Improve Technology

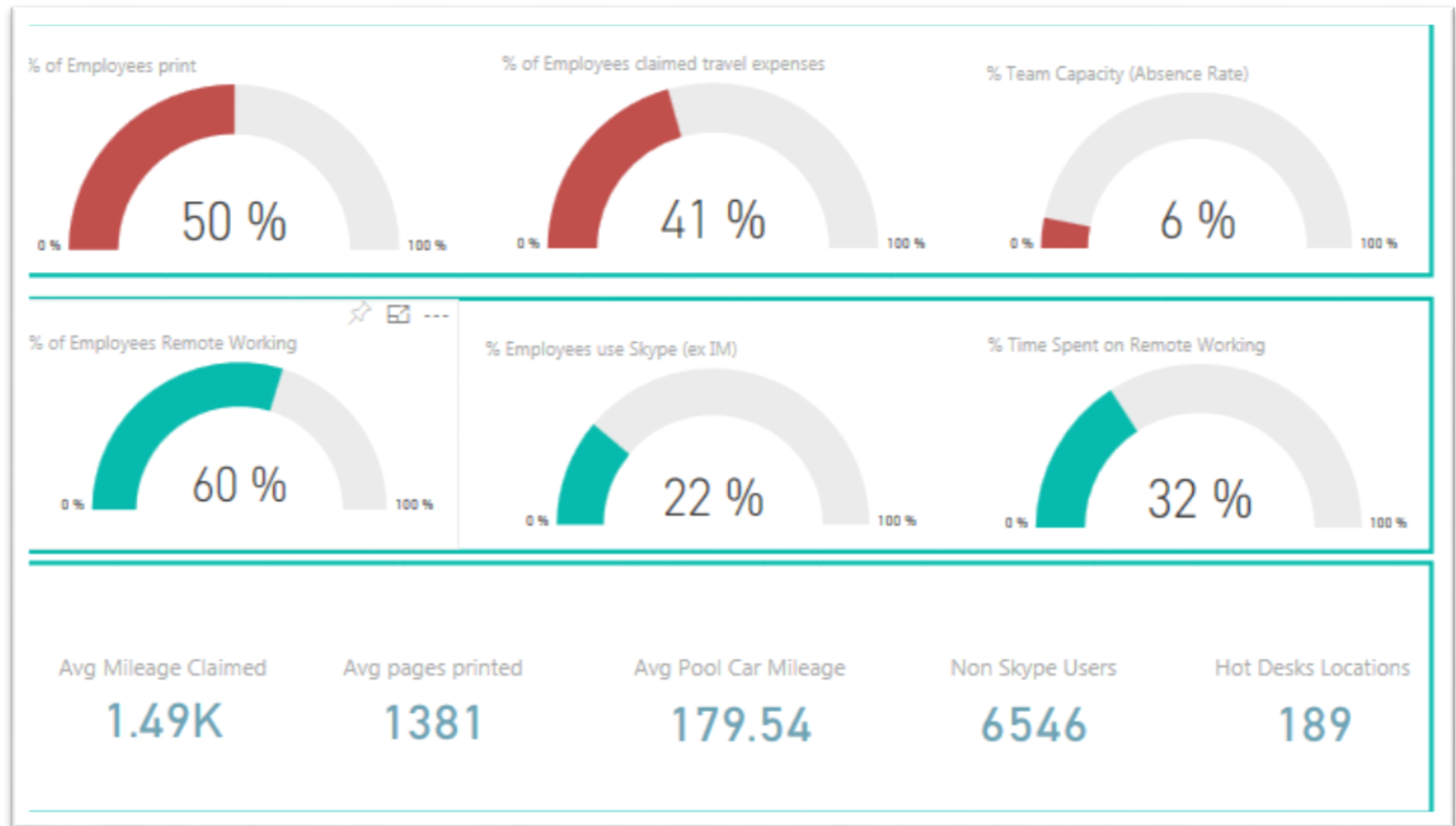
Improve Mobility

Improve productivity

Improve collaboration & innovation



# Performance Dashboard



# Paperless Democracy



72 elected members, 48 using NYCC tablets, 18 using district equipment and 6 use their own.



We have significantly reduced the volume of committee papers printed and we are well on the way to achieving annual saving of £24k on printing and postage



Extra support from T&C and Democratic Services to facilitate the change at the full council and committees meetings

## 2020 Modern Council

2020 Modern Council is the phase of the 2020 change programme that will see teams adopting practical changes to the way we work. We will focus on providing new technology, using our property more flexibly and efficiently and encouraging a cultural change to support colleagues across the council to engage with these changes and take the opportunities they offer. 2020 is based on this [vision and principles](#) and you can find the financial overview [here](#).



2020 Modern Council

### Resources and information



Your questions on 2020 modern council answered and details of how we plan to keep you informed.

### Timeline and project milestones



Find out more about what's happening and when?

### Case studies



Case studies, stories and practical examples of a modern council.

### Learn about 2020



#### Modern Council updates

The latest updates from Modern Council.



#### 2020 Modern Council training

A key focus of 2020 Modern Council will be to provide opportunities to support learning.



#### OD: Modern Council

Delivering 2020 modern council through our people, culture and performance.



**Robert Ling**

Assistant Director Technology and Change

Telephone: 01609 53 3476 | x3476

Email: [Robert.ling@northyorks.gov.uk](mailto:Robert.ling@northyorks.gov.uk)

